

**Community & Neighbourhood Services**  
Eric Gam, Commissioner (Acting)**Shelter, Housing & Support**  
Metro Hall  
55 John Street, 12h Floor  
Toronto, ON M5V 3C6**Tel:** 416-392-9199  
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November 15, 2002

To Whom It May Concern:

Over the past 10 years I have had the privilege to work with Northern Alarm Protection Co. Ltd. on many projects for the City of Toronto Hostel Services. These projects cover a wide spectrum from burglary, access control, CCTV and personal alarm systems.

Each Hostel has its own unique specifications, problems and requirements. Northern Alarm Protection Co. Ltd. has provided solutions, top-of-the-line products and systems to accommodate all of the challenges presented to them.

Apart from their ability to research different products for our application, no one matches the service given to me on a day-to-day basis. Their ability to listen, identify and provide an answer to my questions creates a confidence I can trust.

I would like to offer my best to the staff of Northern Alarm Protection Co. Ltd. and look forward to dealing with them in the very near future.

Sincerely,



Bryon Clarke  
Supervisor Building Services  
City of Toronto  
Hostel Services